

TERMS & CONDITIONS OF THE “FREE DELIVERY FOR WHOLESALE ORDERS” PROMOTION (20–31 OCTOBER 2025)

§1. General Provisions

1.1. These Terms and Conditions (“Terms”) define the rules of the promotion called “Free Delivery for Wholesale Orders” (“Promotion”), organized by KIK Spółka z ograniczoną odpowiedzialnością Spółka komandytowa, with its registered office in Białystok, Al. Tysiąclecia Państwa Polskiego 8, 15-111 Białystok, Poland, entered in the Register of Entrepreneurs maintained by the District Court in Białystok, 12th Commercial Division of the National Court Register under number KRS 0000613970, NIP: 5423089180, REGON: 200218804, hereinafter referred to as the Organizer.

1.2. The Promotion is addressed exclusively to business entities making purchases within the scope of their business activity (B2B Clients).

1.3. The Promotion does not apply to consumers or entrepreneurs with consumer rights as defined in Article 385⁵ of the Polish Civil Code.

§2. Conditions of Participation

2.1. The Promotion applies to orders placed between 20 October 2025 and 31 October 2025, unless extended or shortened by decision of the Organizer.

2.2. The Promotion consists of free delivery for orders with a minimum net value of €3,000 (three thousand euros).

2.3. Orders that require parcel shipments or incomplete pallets may be excluded from the Promotion or subject to an additional logistics fee, of which the Client will be informed before dispatch.

2.4. The Promotion applies only to orders placed and paid in accordance with the Organizer’s wholesale sales terms.

2.5. Free delivery applies only within the European Union.

2.6. The Promotion does not apply to import orders placed on behalf of third parties.

§3. Ordering and Fulfilment Rules

3.1. Orders under the Promotion shall be placed via the Organizer’s B2B sales system or through other channels agreed with the Organizer’s sales representative.

3.2. The Promotion cannot be combined with other discounts, promotions, or individual trade conditions, unless otherwise decided by the Organizer.

3.3. The Organizer reserves the right to verify the value of the order and its compliance with the Terms before fulfilment.

3.4. Deliveries under the Promotion are made through carriers cooperating with KIK Sp. z o.o. Sp. k. under standard pallet transport conditions. The choice of carrier rests with the Organizer and may vary depending on the delivery location, order size, or other logistical factors.

§4. Returns and Complaints

4.1. The Promotion applies exclusively to B2B transactions, and therefore no right of withdrawal as provided for consumers under the Polish Consumer Rights Act applies.

4.2. The Organizer does not accept returns of non-defective goods purchased under the Promotion.

4.3. Complaints regarding product quality or delivery discrepancies will be handled under the Organizer's general wholesale terms and conditions.

§5. Modifications and Termination of the Promotion

5.1. The Organizer reserves the right to modify, suspend, or terminate the Promotion at any time, particularly due to changes in logistics costs, market conditions, or other significant economic circumstances.

5.2. Any changes to these Terms shall take effect upon publication on the Organizer's website or notification to Clients by other accepted means.

5.3. Changes to the Terms shall not affect the rights of Clients who have already placed orders meeting the Promotion conditions prior to the effective date of such changes.

§6. Final Provisions

6.1. Any matters not regulated herein shall be governed by the provisions of the Polish Civil Code.

6.2. Any disputes arising in connection with these Terms shall be resolved by the court having jurisdiction over the Organizer's registered office.

6.3. These Terms enter into force on 20 October 2025.